To all future test takers, I won't lie to you, it is HARD. But LTS helped me as a first time test taker pass. Any program can give you the basic of what to be ready for, you can even find old questions to base your studies on directly from the CBP, but LTS has a program to train you to find answers quickly and efficiently. This is the KEY TO SUCCESS. Your knowledge and familiarity with required text allows you to search appropriate sections and confidently answer even the most challenging questions. Again, LTS helped me pass as a first-timer, and I knew the results as I walked out the door.